Risk Reduction in the Supply Chain: Quality and Money Facilitation

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Presenters

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Quality Control 101

- Inspection types: IPC, PM, PSI, DUPRO, CLC, Sample taking
- Acceptable Quality Limit
- Inspection Check lists
- Factory Audit
- Testing

### Inspection types: IPC, PM, PSI, DUPRO, CLC, Sample taking

### Acceptable Quality Limit

### Inspection Check lists

### Factory Audit

### Testing

<table>
<thead>
<tr>
<th>INSTRUCTION / TEST</th>
<th>SAMPLING SIZE</th>
<th>EXPECTED RESULT</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Pull on all metal parts attached to the bag and handle (lock, ring, etc.)</td>
<td>II</td>
<td>Make sure all metal parts are correctly attached/stitched to the fabric of the bag. Pull on the handle/metal part with force to make sure all parts are well fixed and the seam of the handle is not too close to the handle end. 2. Check the quality of the seaming. Check the bar tacks / backstitch / re-enforcement should be made on all the connect areas. When pulling by force, the inspector must find no breaking. 3. Pull on the shoulder strap/handle with a force of 5kg. After the test, the item should not break and should not have a stretched appearance.</td>
</tr>
<tr>
<td>2. The importer information label must not be modified either by hand or by extra sticker.</td>
<td>II</td>
<td></td>
</tr>
<tr>
<td>3. Count and record the number of stitches per inch</td>
<td>S1</td>
<td>The bags must not have a strong or offensive odors.</td>
</tr>
<tr>
<td>4. Check the item for any strong or offensive odors</td>
<td>II</td>
<td></td>
</tr>
<tr>
<td>5. Measure the length of the handle, perform a handle fixed position check</td>
<td>S2</td>
<td>Lift bag handles to check whether the bag is balance horizontally. The handle fixed positions are symmetrical along the middle axis of the bag. Tolerance +/-0.5cm each side.</td>
</tr>
<tr>
<td>6. Fatigue test for all adjustable parts found on each of the sample (i.e., zippers, velcro and snaps).</td>
<td>20 pcs</td>
<td>Do this 20 times</td>
</tr>
<tr>
<td>7. Color shading check within the same piece: put the same color parts side by side and identify the different dye lot. 2. Color shading check among all of the inspected pieces: place them side by side as per picture “color shading check attached” and identify the different dye lot.</td>
<td>II</td>
<td>Minimum grey scale 4 - 5 is acceptable for color shading in the same piece and minimum grey scale 4 is acceptable for color shading among the different pieces.</td>
</tr>
<tr>
<td>8. Printing / Edge painting check</td>
<td>II</td>
<td>Check if painting uneven, crack, peel off.</td>
</tr>
</tbody>
</table>
What is Acceptable?

- Set your own criteria
- Zero tolerance or critical issues
- Quality Control Tips

<table>
<thead>
<tr>
<th>Findings/Remarks</th>
<th>CRI</th>
<th>MAJ</th>
<th>MIN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Found</td>
<td>0</td>
<td>23</td>
<td>60</td>
</tr>
<tr>
<td>Max</td>
<td>0</td>
<td>21</td>
<td>21</td>
</tr>
</tbody>
</table>

Sample Size: 500 500 500
## Testing Capabilities Specific to Your Product and Industry

<table>
<thead>
<tr>
<th>Category</th>
<th>Services</th>
<th>Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Apparel &amp; Textiles</strong></td>
<td>• Lead and heavy metals analysis</td>
<td>• AATCC</td>
</tr>
<tr>
<td></td>
<td>• Phthalates content</td>
<td>• ASTM</td>
</tr>
<tr>
<td></td>
<td>• Azo dyes</td>
<td>• CPSIA</td>
</tr>
<tr>
<td></td>
<td>• Flammability testing</td>
<td>• CCPSA</td>
</tr>
<tr>
<td></td>
<td>• Formaldehyde content</td>
<td>• EN-71</td>
</tr>
<tr>
<td></td>
<td>• Fiber identification</td>
<td>• CPSIA, ASTM F963 and FHSA</td>
</tr>
<tr>
<td></td>
<td>• Performance tests</td>
<td>• CCPSA</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• EN</td>
</tr>
<tr>
<td><strong>Toys &amp; Children's Products</strong></td>
<td>• Lead and heavy metals analysis</td>
<td>• ASTM</td>
</tr>
<tr>
<td></td>
<td>• Phthalates content</td>
<td>• CPSIA, FHSA, and US CFR</td>
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<tr>
<td></td>
<td>• Flammability testing</td>
<td>• AS (AS/NZS)</td>
</tr>
<tr>
<td></td>
<td>• Physical and mechanical testing</td>
<td>• Australian CCA</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• ISO</td>
</tr>
<tr>
<td><strong>Nursery and Childcare Products</strong></td>
<td>• Risk assessment and evaluation</td>
<td>• Medical devices category I (CE) - ophthalmic optics</td>
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<td></td>
<td>• Safety compliance</td>
<td>• Personal protective equipment class I, II, III (CE)</td>
</tr>
<tr>
<td></td>
<td>• Chemical and analytical testing</td>
<td>• ISO, EN, ANSI, ASTM, AS/NZS, JIS, GB/T and QB</td>
</tr>
<tr>
<td></td>
<td>• Physical and mechanical testing</td>
<td><strong>Food &amp; Packaging</strong></td>
</tr>
<tr>
<td></td>
<td>• Performance and reliability testing</td>
<td>• Pesticides</td>
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<td></td>
<td></td>
<td>• Microbial testing</td>
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<td></td>
<td></td>
<td>• LFGB/FDA/DGCCRF</td>
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<tr>
<td><strong>Eyewear</strong></td>
<td>• Optical testing</td>
<td><strong>Apparel &amp; Textiles</strong></td>
</tr>
<tr>
<td></td>
<td>• Physical testing and measurement</td>
<td>• ASTM</td>
</tr>
<tr>
<td></td>
<td>• Mechanical and durability testing</td>
<td>• CPSIA</td>
</tr>
<tr>
<td></td>
<td>• Corrosion and nickel release testing</td>
<td>• CCPSA</td>
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<td></td>
<td>• ISO</td>
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<td>• FDA Food Code</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Codex</td>
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<tr>
<td></td>
<td></td>
<td>• EU Directives</td>
</tr>
<tr>
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<td></td>
<td>• US CFR</td>
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<th>Fashion Accessories</th>
<th>E&amp;E and Lighting</th>
<th>Furniture</th>
<th>Housewares</th>
<th>Cosmetics &amp; Personal Care</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Lead and heavy metals analysis</td>
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<td>• Leachable lead and cadmium in ceramic and glassware</td>
<td>• Cosmetic efficacy testing (in silico, in vitro, ex vivo)</td>
</tr>
<tr>
<td>• Phthalates content</td>
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<td>• Food simulating solvent extractives</td>
<td>• Bioanalysis (chemical, phytochemical, biological analysis)</td>
</tr>
<tr>
<td>• Azo dyes</td>
<td>• Flammability testing</td>
<td>• Flammability testing</td>
<td>• Ghost Wipe test</td>
<td>• Collaborative R&amp;D</td>
</tr>
<tr>
<td>• Formaldehyde content</td>
<td>• Physical and mechanical testing</td>
<td>• Physical and mechanical testing</td>
<td>• Microwave and dishwasher tests</td>
<td>• Preclinical research</td>
</tr>
<tr>
<td>• Fiber identification</td>
<td>• Performance and life cycle tests</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Performance tests</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

- **CPSIA**
- **ASTM F2923**
- **ASTM F2999**
- **SOR/2018-82**
- **REACH**
- **EN-12472**
- **REACH**
- **ASTM**
- **ANSI**
- **CA Prop 65**
- **RoHS**
- **ANSI/BIFMA**
- **ASTM**
- **CISCA**
- **EPA**
- **GSA**
- **ISO**
- **FIRA**
- **FDA**
- **CCPSA**
- **CA Prop 65**
- **LFGB**
- **EU Reg 10/2011**
- **84/500/EEC**

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Can be transferred to 197 countries around the world

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Our Customers

OFX helps thousands of businesses save on:

**Receivables**
- Receiving funds back from sales made in foreign currencies

**Managing Funds**
- Better managing their currency exposure

**Payables**
- Paying overseas suppliers / invoices

Supporting some of the biggest names in retail
OFX’s Global Currency Account

OFX can issue you local accounts issued in the country of the currency you sell in:

USD

Routing no.       Account no.
026******          84********

CAD
GBP
EUR

HKD
SGD
AUD

Competitive, simple and transparent pricing

Account setup
Account maintenance
Receiving transfers
Outbound transfers*

Exchange rate margin
0.5% or less

*Occasionally, a third-party intermediary or bank may deduct a fee from the value of your transfer. This fee may vary and OFX receives no portion of it. Same currency transfers to third parties may incur a margin of 0.5% or less.
Receiving Foreign Currency

My local bank offers a multi-currency account, what’s the difference?

Your bank’s foreign currency accounts are not issued in the country of the currency e.g. USD account issued in the US.

Why does that matter?

Payment gateways such as PayPal and Afterpay or online marketplaces like Amazon, only allow you to withdraw to a local account, so an overseas account won’t work.

Why don’t they send to my overseas bank account?

It is expensive to send to an overseas account e.g. $25 international wire fee. You will most likely incur incoming receiving fees e.g. $15 or funds may come through short e.g. less another $25 as an intermediary bank is required.

Solution?

OFX’s global currency account

- Local accounts issued in the country of the currency
- $0 receiving, account setup, or ongoing maintenance fees
Manage Your Foreign Currency

Automate
To streamline your business, you can have funds auto converted or sent to a bank account, as soon as funds hit your account.

Lock in rates
To better manage currency volatility. You have the option to fix currency exchange rates up to 12 months into the future.

Create a natural hedge
You can now use your overseas revenue to pay foreign currency expenses without having to convert back to your home currency.

Visibility
Just like a normal bank account, see who paid you or where you sent funds. You can even download bank statements.

Time saving
Manage all your currency accounts from one easy to use dashboard. No longer do you need to use overseas multiple banks.

Accuracy
Automate your accounting with direct multi-currency bank feed into Xero. More ERP integrations coming soon...
Save on currency conversions

USD
- PayPal
  - 3% fee
  - $300
- Own bank account
  - 5% fee
  - $500

AUD
- Own bank account

FX fees on USD $10,000 overseas revenue

$800 vs $50

Create a natural hedge

USD
- PayPal
  - 0% OFX fees
  - Own bank account
- OFX
  - 0.5% fee
  - $50
- Alibaba.com

Suppliers staff software sales taxes
Send Funds Around the World

What could you save using OFX vs. Bank?
Transfer CAD$20k to USD and you could get up to USD$312 more.

The comparison savings are based on a single transfer of CAD$20,000 to USD. Savings are calculated by comparing the exchange rate including margins and fees provided by each bank and OFX on the same day (7 December 2020). Pricing data is provided by an independent third party, FXC Intelligence Ltd. The comparison savings provided is true only for the example given and may not include all fees and charges. Different currency exchange amounts, currency types, dates, times and other individual factors will result in different comparison savings. These results therefore may not be indicative of actual savings and should be used only as a guide. The rate comparison chart is updated monthly.
Send Funds Around the World

What could you save using OFX vs. Bank?
Transfer USD$20k to EUR and you could get up to EUR€390 more.

The comparison savings are based on a single transfer of USD$20,000 to EUR. Savings are calculated by comparing the exchange rate including margins and fees provided by each bank and OFX on the same day (7 December 2020). Pricing data is provided by an independent third party, FXC Intelligence Ltd. The comparison savings provided is true only for the example given and may not include all fees and charges. Different currency exchange amounts, currency types, dates, times and other individual factors will result in different comparison savings. These results therefore may not be indicative of actual savings and should be used only as a guide. The rate comparison chart is updated monthly.
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